

# Knowledge management made easy



Award winning web-based Knowledge Management Portals, Intranets, Extranets, Internets, B2B and B2C sites through a single collaborative interface - anytime anywhere

- Out of the box - no development necessary
- Simplicity by design - no technical skills required
- Database driven and template based
- Cross browser compatible
- Worldwide standard technologies
- Affordable and ready to run now
- Quality Australian solution

## EMAIL MANAGEMENT

- Email capture, archive and access
- Unlock the knowledge trapped in emails
- Enterprise email search and discovery
- Ensure regulatory and corporate compliance
- Optimise email storage and management
- Meet legal e-discovery requirements
- Automate email business processes
- Manage project related email knowledge
- Supports all major email servers

## CONTENT MANAGEMENT

- Enterprise CMS with WYSIWYG (MS Word style) interface
- Multi-language spell checker and word sweeper
- Content versioning, rollback and auditing
- Content check-in check-out facilities
- Distributed content authoring and approval
- No technical skills required

## DOCUMENT MANAGEMENT

- Distributed document authoring and approval
- Document check-in check-out facilities with date range publishing
- Document versioning, rollback, auditing and archiving
- Powerful database, metadata and free text document searching facilities

## PERSONALISATION

- Enjoy personalised user experience through branding, look & feel, navigation and access to information
- Create instant B2B and B2C portals and sites
- Provide the right information to the right people intuitively
- Manage all types of people that you have relationships with
- Personalised to individuals, groups, roles and people types

## COLLABORATION

- Create communities that bring together people and information of a like purpose
- Provide open or restricted member access to collaborative areas
- Use built-in tools such as chat rooms, bulletin boards and event calendars
- Collaborate around projects, teams, departments, customers, partners, products, services or whatever you desire
- Enhance communications with automated tools, notifications and workflow

## ONLINE FORMS MANAGEMENT

- Form builder to create online forms within minutes
- Replace your paper forms and automate your business processes
- Integrated multi-step workflow approval with built in notification and escalation
- Automatic forms data management facility to access, manage and export your form data

## WORKFLOW MANAGEMENT

- Workflow builder to create and automate your unique business processes
- Multi-stage workflow with single or multiple people involved at each stage
- Automatic notification, escalation, auditing and history
- Attach workflows to online forms, document processing and/or employees
- Workflow consoles to manage your business processes

## OTHER INTEGRATED FEATURES

20 fully integrated components such as:

- Communities of information
- People and contact management
- Event calendars
- Bulk email
- Menu management and organisational charts
- Classified ads, notice boards and image libraries
- Online surveys and statistical reports
- Bulletin boards, online forums and chat rooms
- Resource booking facility
- Distributed file management
- Browser based administration
- Multi-site via a single interface
- Active Directory (ADS) and LDAP integration

Now available with  
**EmailLogic**



**SIMPLE** Intralogic is a product where "simplicity" is the key consideration in our design. All users, regardless of their technical capability, will find this solution intuitive and easy to use with little or no training. It is template driven and browser based with built in workflow, approval and notification that steps you through all content management and business process activities. It is a natural extension of your work environment.

**INTEGRATED** Every component of the solution has been designed from the ground up to work together. This includes content, document, people, forms, workflow, searching and collaboration management. No longer do you need to buy separate products that do not integrate or work well together.

**PERSONALISED** Intralogic provides the key information to you, effortlessly and as soon as you need it. You and every other user is authenticated upon entering the system. The look and feel, access to information and navigation for each category of user is unique and personalised based on their needs and their unique view of the environment. Intralogic offers personalised homepages, communities, content, navigation, menus and access to information based upon user type and user's authority and it manages personalisation for you automatically.

**COLLABORATIVE** A community is where information and people come together for a common purpose. Communities contain knowledge assets and collaboration tools specific to the needs of the community users. Information across the entire site including content, documents, web pages, forms, people, forums, chat rooms can be linked to one or more communities with a simple click of a button. Communities are ideal collaborative areas that can be accessed by all users or restricted to members only.

**SEARCHABLE** Intralogic's search utilities are amongst the most advanced available today. Intralogic allows you to search for information and content by any combination of database, metadata and free text (Google style) searches from a global perspective or targeted to a specific component. Documents and files are automatically indexed allowing users to quickly locate documents by searching for words or phrases contained within the documents.

**DISTRIBUTED** All content management is handled through an easy to use template based interface, popup selection windows, a WYSIWYG MS Word style editor and an automated workflow approval system. Intralogic's unique 3 level security model allows for distributed and/or centralised content management. You can assign content management responsibilities (Roles) to (People) within specific (Communities) of information. This flexible security model with integrated workflow eliminates content and business process bottlenecks within the organisation.

**WORKFLOW** Intralogic's fully integrated multi-step workflow builder allows you to create and manage your business processes. A workflow is simply a series of steps. At each step, you can define people involved in the approval process by individuals, communities, groups or organisational roles. Intralogic has a built-in workflow management console so that users are notified and can action their workflow tasks. It also provides optional email notification to actioners, submitters or other people on the system and has workflow step escalation, where workflow processes are escalated based on rules. Workflows are encapsulated business processes that may be attached to one or many items such as online forms, content approvals, document reviews, people and users.

**FORMS** Intralogic's fully integrated online forms builder allows the replacement of all paper based forms with web based e-forms. The forms builder will allow you to create online forms within minutes with an extensive list of form field types. Users submit forms and Intralogic captures all of the data in its MS SQL Server database automatically. Approval of form submissions is handled by the integrated multi-step workflow which also manages notification and audit trails. To access form data submission, Intralogic automatically builds a facility to query, access, filter and export your form data.

**DOCUMENTS** Most corporate knowledge is held in documents. Document Management is core to the Intralogic solution, providing the ability to capture, manage and share documents safely and securely. Intralogic captures extensive information about your documents (metadata) and all documents are automatically indexed providing database, metadata and free text (google style) searching. Intralogic manages document versioning, rollback, usage statistics, audit trails and document check-in check-out procedures.

**SCALABLE** Intralogic utilises worldwide standard web and database technologies by Microsoft and Macromedia's java based platform. It is 100% browser based, template and database driven and utilises cascading style sheets. The solution is "ultra-thin" working well on LAN, WAN and dial-up network infrastructures. Intralogic performs well in small, medium and large organisations. Scalability options include single server, multi-server, clustering, load balancing and distributed file management that scales to thousands of users.

**COMPATIBLE** Intralogic works with all major browsers. It is compatible with Internet Explorer 6.0+, Mozilla 1.4+, Firefox 1.0+ and Safari 1.3+ with a wide range of operating platforms.

**AFFORDABLE** We have provided the best of breed solution that is affordable, easy to install, intuitive to use and has low ongoing costs. Our Intralogic solution requires no development, is installed in a day and works first time every time.



For more information, phone 02 9960 4266 or visit [www.weblogics.com.au](http://www.weblogics.com.au)